



# **Content and Liability Disclaimer**



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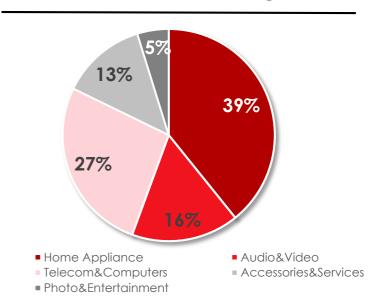
## M. Video at Glance: #1 in Russia, in TOP-25 Worldwide



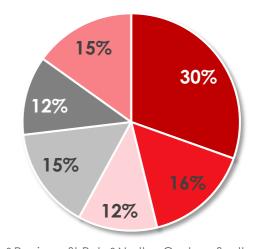
- 24 year-expertise in consumer electronics (CE) retail
- 404 stores in 165 Russian cities, 100% online coverage
- ▶ #1 CE retailer in Russia and CIS, and in Top-25 worldwide
- c.17% share of CE retail market, 12.9% of CE on-line market
- ► First and only public non-food retailer in Russia since 2007, 42% free-float on MOEX. Market cap US\$1.3 bln
- ▶ In Top-25 best employers in Russia
- Among Top-50 most expensive Russian brands in 2016 by Brand Finance

	2013	2014	2015	2016	1H 2017
Net Revenue, RUB bln	148	173	162	183	83.4
EBITDA, RUB bln	9.4	13.1	8.8	10.3	4.6
Net Profit, RUB bln	5.8	8.2	4.5	5.5	2.5
EBITDA Margin, %	6.3%	7.6%	5.5%	5.6%	5.5%
Market Share, %	13.3%	14.8%	15.9%	17.1%	17.3%
Full-time Employees, eop	19,000	18,800	15,300	15,200	13,200

### 9M 2017 Sales by Category, %



### 9M 2017 Sales by Region, %

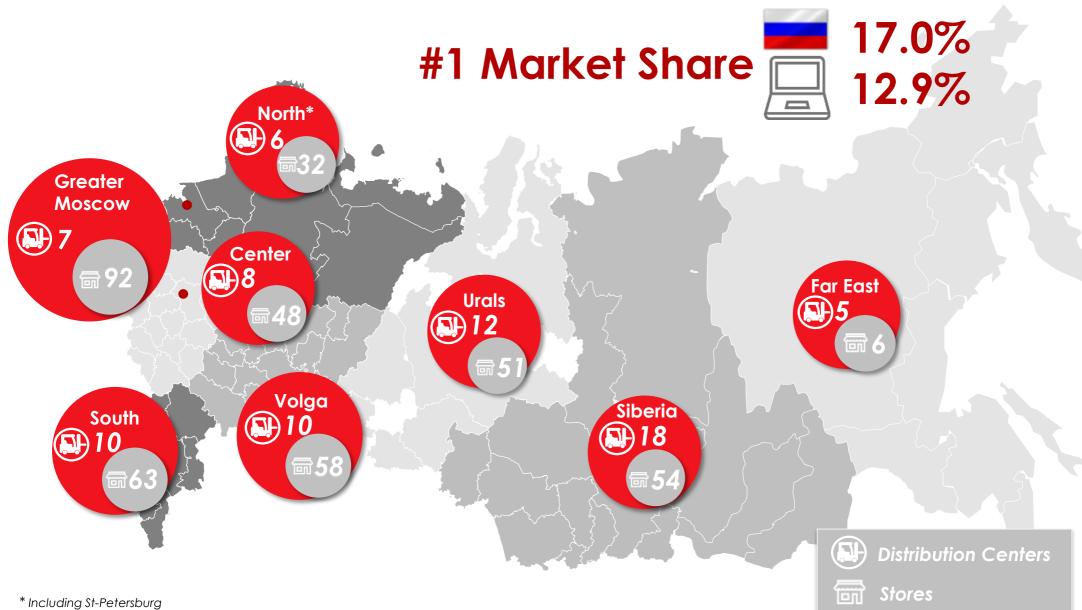


■ Moscow&Region ■ St-Pete&North ■ Center ■ South ■ East ■ Siberia

# M. Video National Leading Footprint

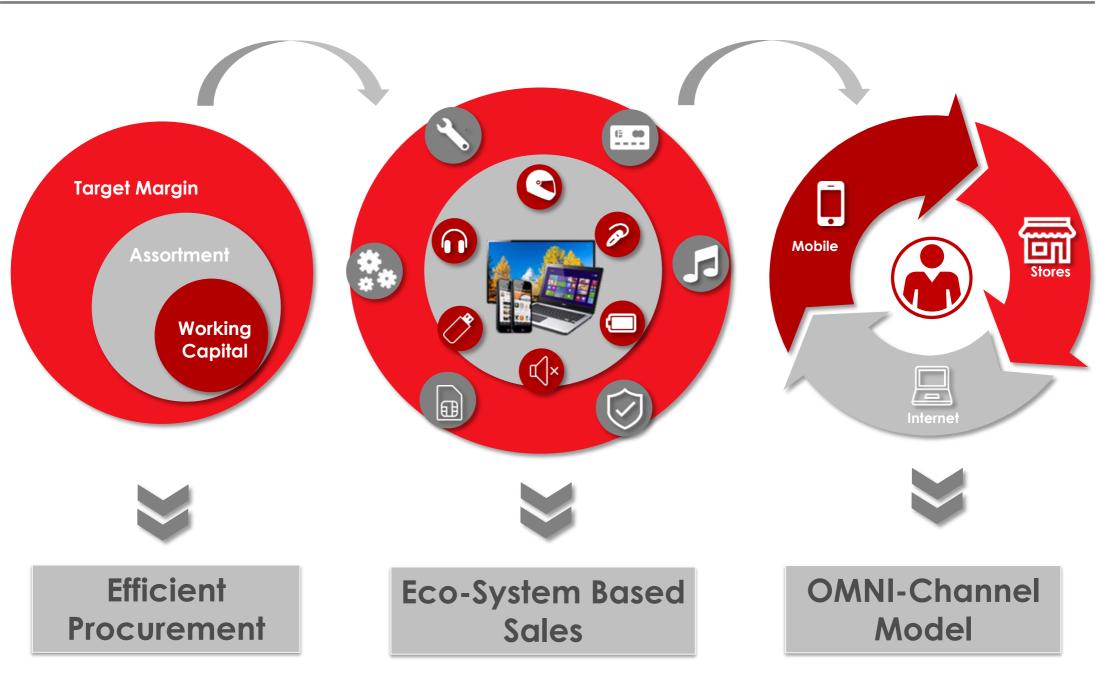


2000 2007 2014 2016 1993 2017+ **Regions and OMNI Model** Mkt Cap US\$ 1.1 bn Sustain **Public First Store** On-line First non-food IPO Market share 17.1% SAFMAR buys 57.7% 158 cities, onin Moscow 400+ stores in 165 cities 122 stores line in 53 cities M\_Mobile launch 104 stores 50m<sup>2</sup>



# M. Video Winning Business Model





Source: Company data 6

## M. Video Created Best Customer Value Proposition







Best Service = Across
All Channels



M.Video CVP Best Price Guarantee
= Price Match

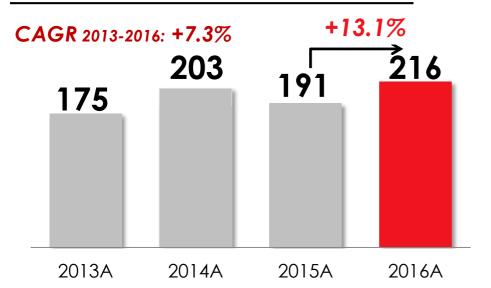


Source: Company data 7

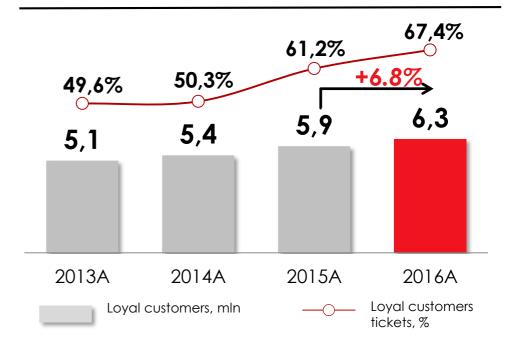
# M. Video Operational Efficiency Progress



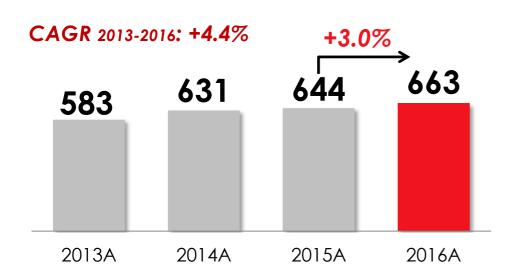




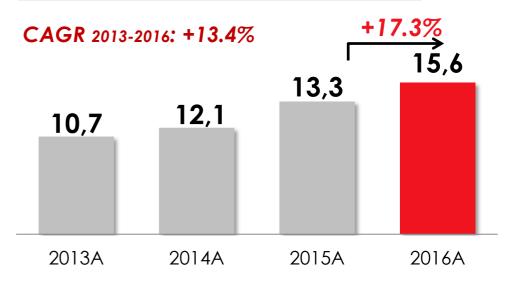
#### Loyal Customers, mln



### Selling Space, 000 sqm

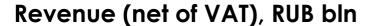


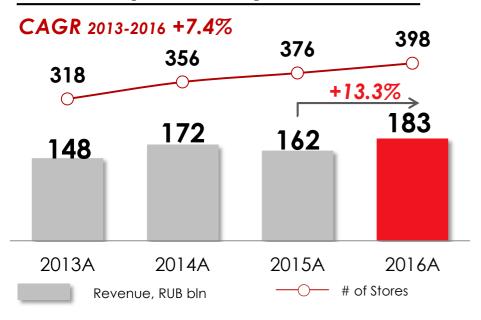
### Sales (with VAT) per FTE, RUB mln



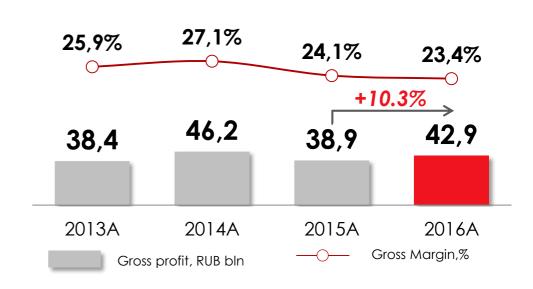
### M. Video Sustainable Profitable Growth



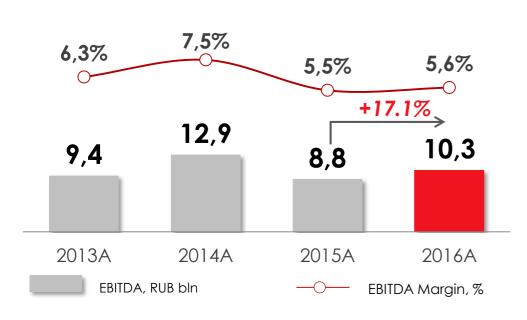




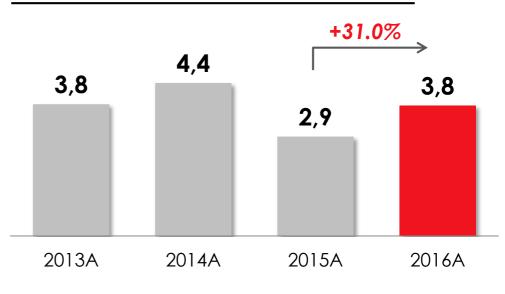
#### Gross Profit, RUB bln



#### EBITDA, RUB bln



### CAPEX, RUB bln (net of VAT)



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# Russian Macro Modest Improvement in 2017

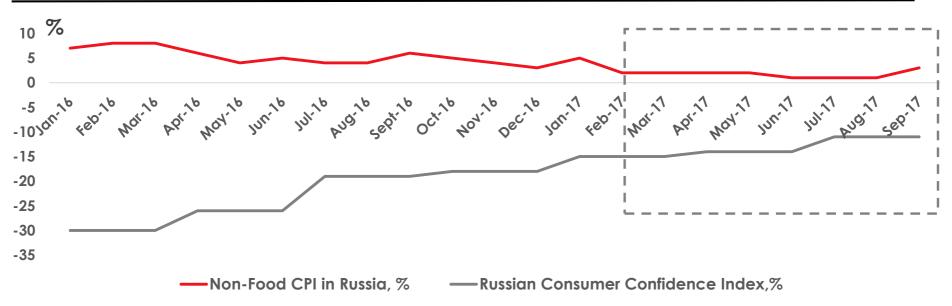


		2015	2016	9M 2017	
	GDP, %	-3.8%	-0.2%	1.8%	
	Inflation, %	12.9%	5.5%	1.7%	
.€\$	Real disposablincome, %	e -3.2%	-5.9%	-1.2%	
	Oil price, USD	53.4	46.1	52.4	
\$	RUB/USD Exchange rate	61.3	66.8	58.6	

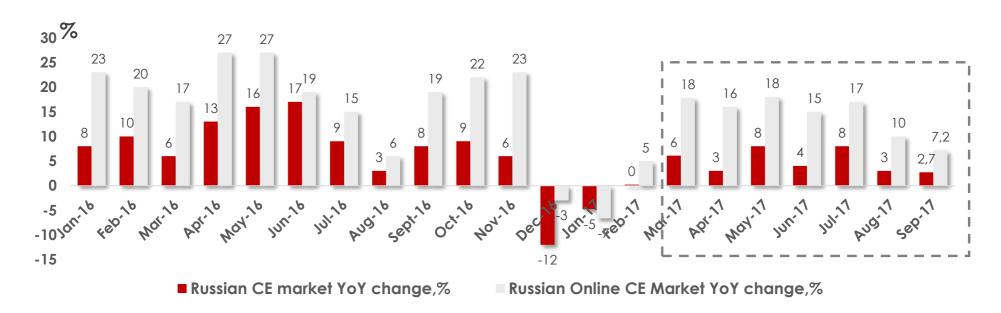
# Low CPI Helps to Revive Consumer Demand



#### Consumer Confidence Restoring on Back of Sluggish CPI



#### **Consumer Electronics Market Modest Rebound**

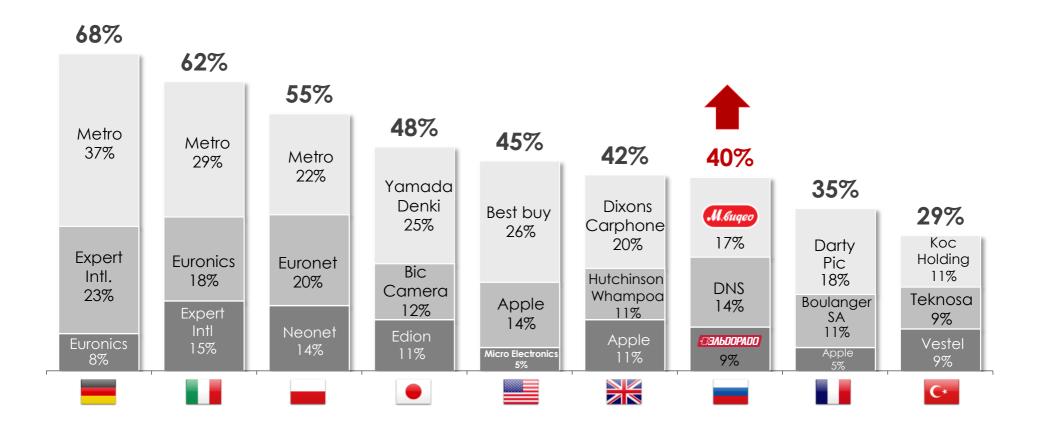


Source: RosStat 2017, GFK 2017

# Russian Consumer Electronics Market Is Consolidating



#### TOP-3 Players Market Shares by Country, %



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# M. Video 9M 2017 Highlights





- Sustainable market leadership with c.17% share of CE retail
- Record 12.9% market share in on-line CE in 9M 2017



- Gross margin up by 120 bp YoY to 25.1% in 1H 2017
- EBITDA margin up by 30 bp to
   5.5% in 1H 2017
- Net income up by 19% to RUB2.5 bln in 1H 2107



- Sales growth +9% YoY in 3Q
- LFL sales up 6% in 3Q due to successful promos



- Solid cash balance
- Debt-free balance sheet



- On-line sales grew +55% YoY in 3Q and +30% YoY in 9M 2017
- Share of OBS up to 16% in 3Q



- M.Mobile and M.Credit strategic projects rolled out in all stores
- Real Time Dealing in 50% stores



 High margin services and accessories growth by +25% and +19% in 3Q, due to strategic projects and eco-system



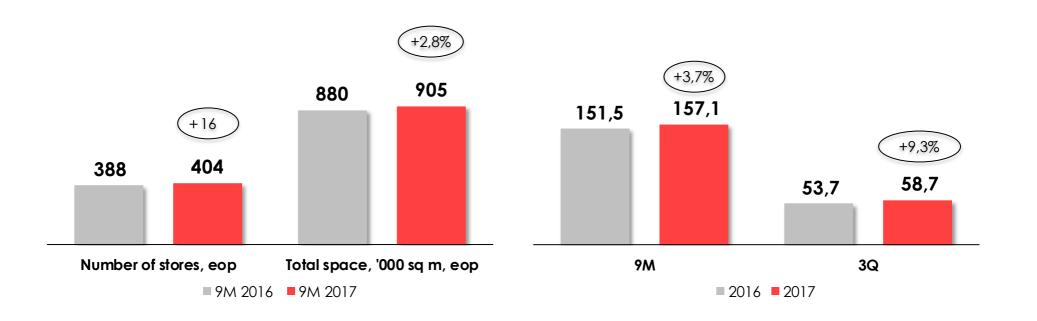
- 7 new stores opened in 9M 2017
- Total space added 10 ths sqm

# M. Video 9M 2017 Sales and Expansion



### 9M 2017 Stores and Space Growth

#### 3Q & 9M 2017 Sales, RUB bln (with VAT)

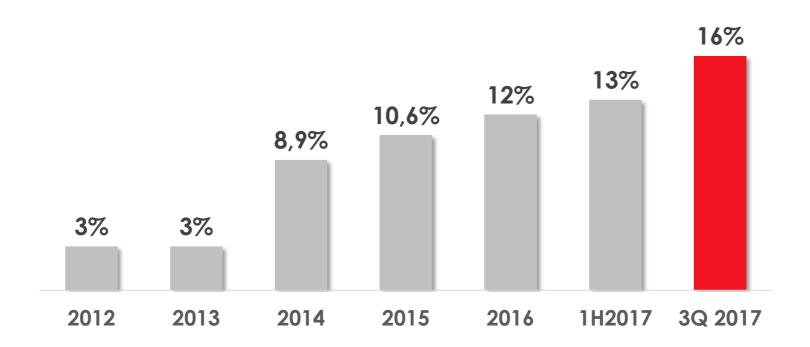


- ▶ Sales grew +3.7% to RUB 157 bln in 9M 2017, and by +9% to RUB 59 bln in 3Q 2017
- ▶ 9M 2017 LFL sales grew +0.4%, while 3Q LFL sales increased +5.8%
- ▶ Online Based Sales grew by +30% to RUB 22.4 bln to 14% of total sales in 9M 2017
- ▶ 404 stores in 165 cities: 7 stores opened in 9M 2017 (+4 in 3Q), 1 store closed for relocation
- ▶ Total space added 2.8% YoY and reached 905,000 sqm as of 30 Sept 2017

## Record Online Sales Growth in 3Q 2017



#### OBS Share in M.Video Total Sales, %



- Online credit sales, web-site tuning up, and Internet promos speeded up online sales in 3Q
- ▶ Online based sales (OBS) grew by +55% in 3Q, driven by conversion rate growth and supported by strong pick-up rate
- ▶ Pick up in stores grew to 69% in 9M, and reached 73% in 3Q 2017
- ▶ The share of OBS grew to record 16% in 3Q 2017
- Online market share increased 170 pp YoY to 12.9% in 9M 2017

# M\_Mobile Shop-in-Shop for High-Margin Digital







- Shop-in-shop area, enriched assortment and special service to implement eco- system approach in mobiles
- Rolled-out in all M.Video stores in 1H 2017
- Growth of high-margin digital accessories and telecomm services in total revenue
- ▶ Share of services in turnover grew by +22% YoY, and accessories' share by +6% YoY in 9M 2017

# M\_Credit Consumer Loans Support Sales Growth



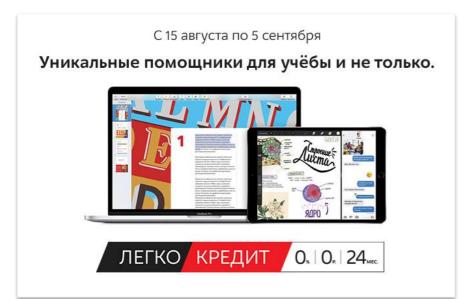




- Credit sales broker model implementation to increase credit approval rates and speed up customer service
- M\_Credit rolled out for all the stores and on-line in 1H 2107
- 11 partner banks joined the project (5 bank for on-line purchases)
- Fast approval both in stores and on-line. Approval rate up to 86% in 9M 2017
- Credit sales share increased to 19.4% in 9M 2017 from 17.5% in 9M 2016
- Additional income from bank commissions earned

# Successful Promo Campaigns Drive Traffic Growth







- "Back to school" marketing campaign drove digital categories (PCs&Mobiles) in 3Q:
  - Online "Easy credit" at 0% up to 24 months period via credit broker
  - Complimentary accessories with PCs and mobiles
- Cash back on bonus cards and M.Coupons discounts to support loyal customers
- ▶ Instore LFL number of checks grew by +9.8% supported by conversion rate growth by 230 bp YoY to 21.5% in 3Q

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## M. Video 2017+ Operational Focus





- Further market share gains and supporting promos
- Omni Model further development and fine tuning
- GOODS.RU marketplace beta-testing and commercial launch
- Cost efficiency: personnel cost optimization, rents re-negotiations, potential savings on consultancy and services

## M. Video Sustainability and Corporate Governance





- ▶ 24 years in consumer electronics (CE) retail since 1993
- ▶ The biggest CE retailer in Russia and in Top-25 worldwide\*
- Trustworthy long-term relationships with suppliers
- ▶ The first and only public non-food retailer in Russia, listed on MOEX since 2007
- Adherence to best corporate governance practices, and impressive dividend story
- ▶ 14,000 employees in 165 Russian cities. Among Top-25 best employers in Russia
- ▶ In Top-50 the most expensive Russian brands in 2016 by Brand Finance

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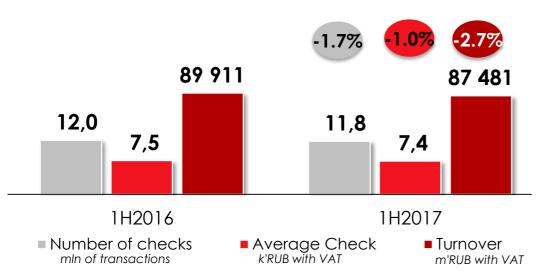


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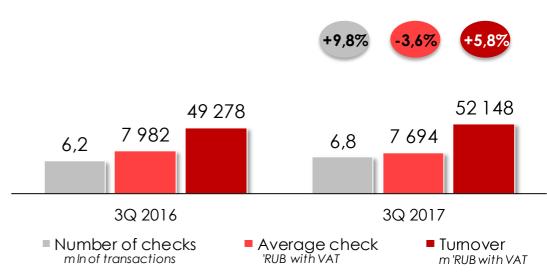
### **APPENDIX I: 9M 2017 Like-for-Like Stores Performance**



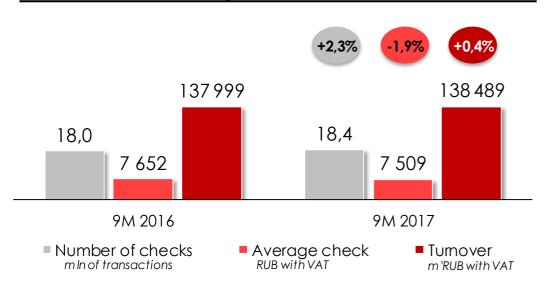




#### 3Q 2017 LfL stores performance indicators



### 9M 2017 LfL stores performance indicators



- ► 1H 2107 LFL Sales declined -2.7% due to both average basket and traffic drop down, as consumer demand was weak
- 3Q showed strong number of checks growth +9.8% driven by market recovery, and promos, resulting in positive LFL Sales +5.8%
- Average LFL basket declined YoY because of prices deflation and promos. However, number of units per check grew in 3Q and 9M 2017

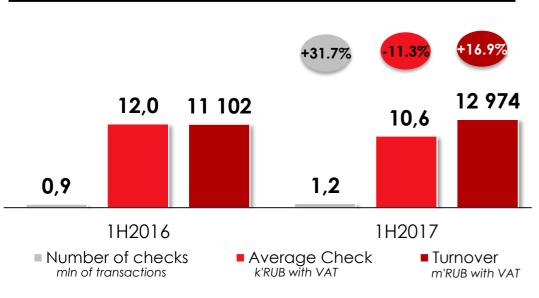
Note: LFL data is based on a comparison of stores operating as of January 1, 2016 and not closed for more than two weeks, and/or not expanded or downsized by >20% of their total space

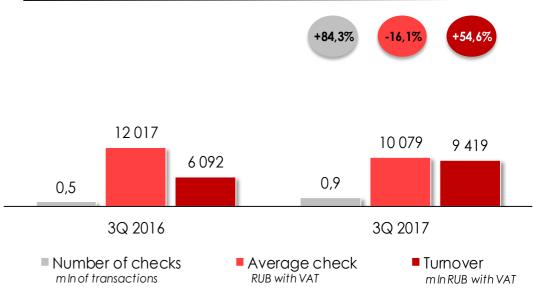
# **APPENDIX I: 9M 2017 Online Based Sales Dynamics**



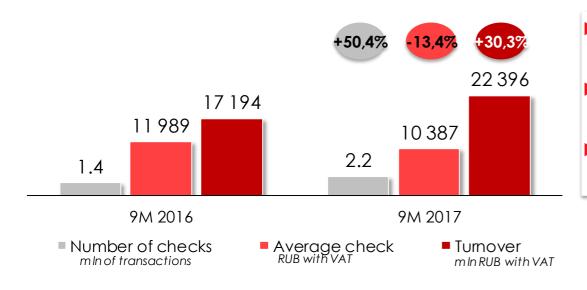
#### 1H 2017 OBS key performance indicators

#### 3Q 2017 OBS key performance indicators





### 9M 2017 OBS key performance indicators



- OBS accelerated in 3Q to 54.6% YoY from +16.9% in 1H 2017, and showed +30.3% in 9M 2107
- The growth was driven by higher conversion rate and supported by stronger in-store pick-up rate
- Average basket was down by -13.4% YoY in 9M 2017 due to prices deflation, promos, and mix

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## **APPENDIX II: 1H 2017 Profit & Loss Statement**



	1H 2017		1H 2016		Change YoY	
	RUBm	% of Revenue	RUBm	% of Revenue	RUBm	%
Revenue	83 364		82 851		513	0,6%
Cost of Sales	62 479	74,9%	63 078	76,1%	(599)	-0,9%
Gross profit	20 885	25,1%	19 773	23,9%	1 112	5,6%
SG&A	18 720	22,5%	17 870	21,6%	850	4,8%
Other operating income, net of expenses	683	0,8%	501	0,6%	182	36,3%
Operating profit	2 848	3,4%	2 404	2,9%	444	18,5%
Finance income / (cost), net	384	0,5%	354	0,4%	30	8,5%
Profit before income tax	3 232	3,9%	2 758	3,3%	474	17,2%
Income Tax Expense	740	0,9%	667	0,8%	73	10,9%
Net Income	2 492	3,0%	2 091	2,5%	401	19,2%
EBITDA	4 558	5,5%	4 326	5,2%	232	5,4%

# APPENDIX II: Selling, General & Administrative Expenses



	1H 2017	as % of revenue	1H 2016	as % of revenue
	RUBm	%	RUBm	%
Payroll and related taxes	5 937	7,1%	5 249	6,3%
Lease expenses	4 284	5,1%	4 465	5,4%
Advertising & promotional expenses	1 600	1,9%	1 510	1,8%
Utilities, maintenance & other property operating costs	1 443	1,7%	1 409	1,7%
Warehouse services	633	0,8%	634	0,8%
Bank charges	663	0,8%	607	0,7%
Repairs and servicing	496	0,6%	447	0,5%
Security	486	0,6%	471	0,6%
Other SG&A	1 468	1,8%	1 156	1,4%
Subtotal	17 010	20,4%	15 948	19,2%
D&A	1 710	2,1%	1 922	2,3%
Total	18 720	22,5%	17 870	21,6%

- Personnel was driven by store openings in the end of 2016, and a one-off compensation to the employees related to share-based LTIP vested due to Safmar deal
- ▶ **Lease expenses** were down due mainly to rent terms renegotiations, as well as IFRS straight-line adjustments positive impact in H1 2017
- Advertising and promotional expenses came up due to intensified marketing and promo-activities, especially on TV and in the Internet, to boost sales in the first half of the year
- Bank charges increased by 10 basis points due to growing internet sales and usage of debit/credit cards overall
- Other SG&A increased by 40 bp due mainly to M\_Credit, and was offset fully by Other operating income growth of consumer credit commissions

# **APPENDIX II: 1H 2017 Statement of Financial Position**



	30.06.2017	31.12.2016	Chang	e
	RUBm	RUBm	RUBm	%
Assets				
Non-current Assets	18 711	18 959	(248)	-1,3%
Fixed assets	7 885	8 127	(242)	-3,0%
Intangible assets	6 533	6 145	388	6,3%
Other non-current	4 293	4 687	(394)	-8,4%
Current assets	62 189	81 342	(19 153)	-23,5%
Inventory	39 562	45 170	(5 608)	-12,4%
Accounts receivable	12 608	13 162	(554)	-4,2%
Cash	6714	18 763	(12 049)	-64,2%
Other	3 305	4 247	(942)	-22,2%
Total Assets	80 900	100 301	(19 401)	-19,3%
Liabilities and equity				
Stockholders' equity	18 443	15 951	2 492	15,6%
Equity attributable to owners of the Company	18 442	15 950	2 492	15,69
Non-controlling interests	1	1	-	0,0%
Liabilities	62 457	84 350	(21 893)	-26,0%
Accounts payable to suppliers	48 084	66 285	(18 201)	-27,5%
Other current liabilities	14 369	17 990	(3 621)	-20,19
Other non-current liabilities	4	75	(71)	-94,79
Total Liabilities and Equity	80 900	100 301	(19 401)	-19,3%

# **APPENDIX II: 1H 2017 Statement of Cash Flows**



	1H 2017	1H 2016	Change	YoY	
	RUBm	RUBm	RUBm	%	
Operating CF					
Operating cash flows before movements in WC	4 604	3 625	979	27,0%	
Inventory change	5 471	3 819	1 652	43,3%	
Trade payables	(18 201)	(16 127)	(2 074)	12,9%	
Others	(1 116)	1 536	(2 652)	-172,7%	
Income tax paid	(1 556)	(1 299)	(257)	19,8%	
Net CF from operations	(10 798)	(8 446)	(2 352)	27,8%	
Investing CF					
CAPEX - PPE	(686)	(399)	(287)	71,9%	
CAPEX-IA	(984)	(742)	(242)	32,6%	
Net inflow\(outflow) from deposits	-	800	(800)	-100,0%	
Investment in associates	(15)	_	(15)	-100,0%	
Interest received	432	376	56	14,9%	
Net CF from investing activities	(1 253)	35	(1 288)	n/a	
Financing CF					
Net CF from financing activities				-	
Net increase/(decrease) in cash and cash equivalents	(12 051)	(8 411)	(3 640)	43,3%	
Net foreign exchange difference	2	(1)			
CASH AND CASH EQUIVALENTS, bop	18 763	11 779	6 984	59,3%	
CASH AND CASH EQUIVALENTS, eop	6 714	3 367	3 347	99,4%	

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